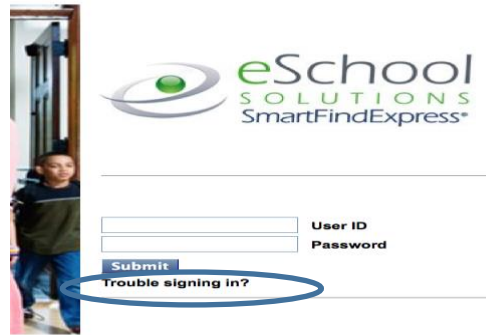


# Recover Your Password in SmartFind Express

<https://broward.eschoolsolutions.com>

1. Press Trouble signing in



The screenshot shows the eSchool SOLUTIONS SmartFindExpress login page. On the left, there is a vertical photo of a young boy. The main content area features the eSchool SOLUTIONS logo at the top. Below the logo are two input fields: 'User ID' and 'Password'. A blue 'Submit' button is positioned below the 'Password' field. A blue circle highlights the text 'Trouble signing in?' located below the 'Submit' button.

2. Enter Personnel number assigned by SBBC without P and leading zero  
3. Type in security phrase



The screenshot shows the password recovery page. At the top is the eSchool SOLUTIONS logo. Below it, the text reads: 'Please enter your User ID and the security code shown below. Your password will be sent to the email address on your profile.' There are two input fields: '\*User ID:' and a security code field. A blue arrow points to the '\*User ID:' field. The security code field contains the code '†XABDX'. Below the security code field is another input field with the text '\*For security, please enter the code shown above:'. At the bottom are 'Submit' and 'Back' buttons.

4. Your password will be emailed to you



The screenshot shows the password recovery page with a confirmation message. At the top is the eSchool SOLUTIONS logo. Below it, the text reads: 'Please enter your User ID and the security code shown below. Your password will be sent to the email address on your profile.' A blue-bordered box contains the message: 'Thank you. Your password is being sent to the email address on your SmartFindExpress profile.' Below this box are two input fields: '\*User ID:' and a security code field. The security code field contains the code 'RE ↗ DVP'. Below the security code field is another input field with the text '\*For security, please enter the code shown above:'. At the bottom are 'Submit' and 'Back' buttons.